

Welcome to RockRidge Canyon

Here are some things you need to know...

We have endeavored to keep the property in its most natural setting so that you can enjoy the breathtaking beauty of the surrounding mountains and valleys and enjoy the many varieties of wildlife in the area. You will find our facilities and grounds have been designed for your maximum comfort, safety and fun! We ask for your compliance with the following guidelines and have provided additional information that should answer any questions you may have during your stay with us.

Safety Guidelines

- In case of an emergency or injury, please report to **Club Med** or the **Property Office**.
- In case of a building or forest fire, a continuous air horn will sound and everyone should immediately make their way to the basketball court below the pool deck (summer) or the Rock Snack Bar (winter). Wolfe Creek Lodge – proceed to the parking lot below the building.
- Rock retaining walls and rock slopes are unsafe. **Please keep off the rocks.**
- When preparing for a hike, please stay in supervised groups. A hike to the top of the “Pinnacle” needs an approved group leader, and no one is to go beyond the **DANGER sign** at the top. Before departure, please advise the Property staff with your planned route and expected arrival time. A radio and first aid kit will be provided to the hike leader. Some restrictions may apply.
- Personal floatation devices must be worn when kayaking, using the Blob, or boating. Helmets are required when riding the mountain bikes.
- Lifeguards are required for all pool and lake swimming. Please don't throw items or people into the pool at any time.
- To ensure everyone's health and safety – pets, alcoholic beverages, illegal drugs, firearms, dangerous knives, fireworks or explosives are not allowed onto the property.
- To optimize the efficiency of our building systems and keep unwanted **critters** out of buildings, please keep all exterior doors closed at all times.

Property Guidelines

- There are many trash and recycle receptacles placed around the property for your litter.
- Smoking is limited to outdoor designated areas only.
- Any guests under 12 years of age must be accompanied by an adult.
- Please respect the privacy of our other guests by not visiting in the rooms of the opposite sex.
- Dining Rooms are to be used only at meal times.
- Restricted areas and construction zones are well marked. Guests are expected to respect these boundaries.
- RockRidge Canyon property is to be used for its designated intended purpose only (e.g. Pool tables are for playing pool – not for sitting on; blankets & pillows are for beds – not pillow fights or skits). All electrical, water and sewage lines are buried on the property, therefore no digging, driving of stakes, etc. The renting organization will be responsible for any destruction or misuse of RockRidge Canyon property
- All vehicles will have limited access for dropping off or picking up luggage from the lodges, after which they are to remain in the designated parking area only.
- Before departure we request that your group clean up your rooms and remove your bedding. Please refer to information posted in Lodge washrooms.

Meals

- Meals are announced by a horn 10 minutes before each meal. Appropriate dress is required in the Dining Room which includes shirts and shoes. Guests enter and occupy tables in the dining hall only after the doors have been opened and the guests have been welcomed in.

Retail Outlets

- We are pleased to provide the Ridge Trading Co. Gift Shop, Rock Snack Bar and Loft Coffee Bar. Store hours will be posted or announced based on your group's events calendar.
- For your convenience the Ridge Trading Co. accepts Visa, MasterCard and Interac.
- All snacks purchased at The Rock Snack Bar are to be consumed in the restaurant or outdoor areas only please.

Outdoor Sports Equipment

- Outdoor sports equipment is available in the Beach Hut or near the courts (basketballs, volleyballs, footballs, frisbees, hockey sticks, pucks & balls, safety gear, etc.) After use, return equipment to its original location.